

DUNCAN - CABINETY

Limited Product Warranty

As the purchaser of Duncan Cabinetry, Inc. (“Duncan Cabinetry”) custom cabinetry designs –
you have invested in a product built to the highest standards of workmanship.

See below for **Limited Product Warranty and Care Instructions**

WHO IS COVERED?

This Warranty is extended to the original purchaser only and is not transferable. Duncan Cabinetry does not extend this Warranty to subsequent owners of the cabinetry or furniture.

REGISTRATION REQUIRED

In order to be covered under this Warranty, the original purchaser **must register** the cabinets or furniture with Duncan Cabinetry within thirty (30) days of installation. Please visit www.duncancabinetry.com to register your cabinets or furniture.

WHAT IS COVERED UNDER THIS WARRANTY?

Duncan Cabinetry warrants that the original purchaser’s registered Duncan Cabinetry product will be free from defects of workmanship under normal household use for as long as the original purchaser owns the home in which the product is installed. Specifically for cabinets, this Warranty applies to the following: cabinet front frames, cabinet doors (for door warpage, see Special Notes below), cabinet back and side panels, shelves, tops and bottoms, drawer fronts and drawer bodies.

HOW LONG ARE PRODUCTS COVERED?

Duncan Cabinetry products are warranted one year from the approved final installation of the product. The hinges and drawer guides used in Duncan Cabinetry products are covered by a ***Lifetime Warranty*** by the manufacturer.

WHAT IS NOT COVERED UNDER THIS WARRANTY?

This Warranty does not cover and Duncan Cabinetry will not be responsible for:

- # Defects or damage arising from misuse, accidents, alterations (regardless of whether the alteration caused or contributed to the defect), or improper care.
- # Cabinetry not maintained or stored in a climate controlled environment (see Special Notes below).
- # Cabinetry that has been exposed to water or extreme high or low humidity.
- # Natural characteristics of wood (see below).
- # Colorfastness of finishes (see Natural Characteristics of Wood below).
- # Normal wear and tear.
- # Labor costs, including the costs of removing and reinstalling the cabinets.
- # Transportation or shipping costs incurred in connection with this Warranty.
- # Damage or defects realized as the result of improper cleaning, application of chemicals, stains, paints, maintenance or other physical or cosmetic alterations not performed by Duncan Cabinetry staff.
- # Products altered in any fashion, moved, or on which an attempt has been made to change the location, position or application of the original installation in any way.

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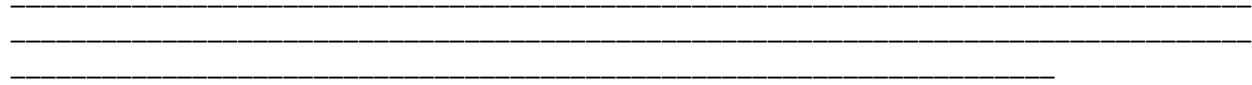
NATURAL CHARACTERISTICS OF WOOD

Natural woods, even from trees of the same species, may differ in color, texture and graining. Wood may exhibit subtle changes over time as it ages. Natural and painted finishes on all furniture will at times vary in color tone and grain characteristics. Painted face frames, doors, and other painted parts of the product may eventually have visible cracking around the joint areas. These changes may be accelerated or intensified by sunlight, smoke, household cleaners and other environmental conditions, and such conditions may eventually cause the wood to warp, split or crack. These variations are considered the natural characteristics of the material in relation to their environment and normal wear and tear and are not covered under this Warranty.

SPECIAL NOTES:

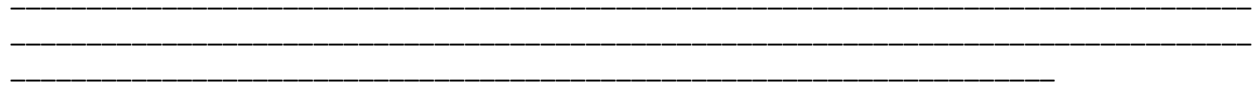
Door Warpage: All doors less than 24" wide and 45" high will be warranted if warpage is greater than 1/8". All doors over 24" wide and 45" high will be warranted if warpage is greater than 3/8". Upon installation, a cabinet may be forced out of square. The door(s) of an out of square cabinet will appear to be warped, when in fact they are not. Please remove all doors and check them on a flat surface for the above stated warpage tolerances before requesting replacement. Note that mortise and Tenon doors over 45" high and made as one panel at the customer's request are excluded from this Warranty.

Climate Controlled Environment. To minimize warpage and moisture expansion of wood products, Duncan Cabinetry products should be maintained in a climate-controlled environment that avoids extreme temperatures and extremely high or low humidity conditions. Duncan Cabinetry will not warranty products stored or installed in any uncontrolled environment.



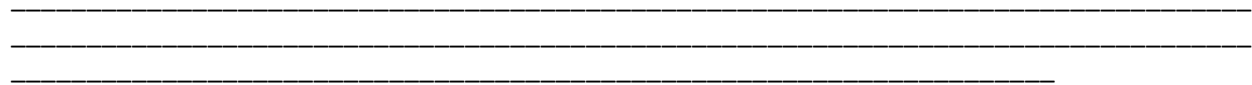
PERFORMANCE OF WARRANTY

If a covered defect occurs, Duncan Cabinetry will elect, in its sole discretion, to either repair or replace the defective material or component free of charge. Duncan Cabinetry reserves the right to change its product and finish catalogs from time to time without notice to its customers. If a warranty claim is filed on a product or finish no longer offered and Duncan Cabinetry elects to replace the material or component, Duncan Cabinetry will substitute a material or component that it deems to be comparable in look and style and of equal or greater value. Duncan Cabinetry does not guarantee that finishes on replacement materials or components will exactly match the finishes of Duncan Cabinetry products already installed in your home.



HOW TO MAKE A WARRANTY CLAIM

You must make your warranty claim to the dealer from whom you purchased the cabinets, and your claim must describe the nature of all the alleged defects. If you are unable to contact the dealer, you may write to: Duncan Cabinetry, 725 Water Street, Wrightsville, PA 17368, or submit directly to the company website at www.duncancabinetry.com.



LIMITATIONS

This Warranty is Duncan Cabinetry's exclusive expressed warranty and Duncan Cabinetry disclaims all other warranties. In no event shall Duncan Cabinetry be liable for incidental or consequential damages to the original purchaser or any third party. No dealer or agent of Duncan Cabinetry has

any authority to change or expand the warranty, our liability or approve claims on behalf of Duncan Cabinetry.

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

CHOICE OF FORUM – JURISDICTION - CHOICE OF LAW

The original purchaser agrees that any disputes regarding this Warranty and warranty coverage hereunder will be submitted exclusively to the jurisdiction of the state courts for Lebanon County, Pennsylvania. The original purchaser agrees to personal jurisdiction of these courts. This Warranty is governed by, and shall be construed in accordance with, the laws of the Commonwealth of Pennsylvania, without giving effect to provisions regarding conflicts-of-law.

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